

JMRA

Journal of Management Research and Analysis

Volume - 9, Issue - 3, Year - 2022 (www.jmra.in)

Journal of Management Research and Analysis (JMRA) open access, peer-reviewed quarterly journal publishing since 2014 and is published under auspices of the Innovative Education and Scientific Research Foundation (IESRF), aim to uplift researchers, scholars, academicians, and professionals in all academic and scientific disciplines. IESRF is dedicated to the transfer of technology and research by publishing scientific journals, research content, providing professional's membership, and conducting conferences, seminars, and award programs.

With the aim of more...

Call for paper

We cordially invite faculty, researchers, and scholars to submission of your valuable contribution to our Upcoming issues. It is a double-blind, peer-review, and Open Access (OA) journal and accepts manuscripts as research papers, review articles, case reports, short communication, etc.

Manuscript Submission Guidelines

To submit your manuscript, first-time users click the Register button from the submission portal. If you are already a registered user, log in as an author and post your manuscript for further peer-review process. Manuscripts submitted for consideration and inclusion in upcoming issues must follow <https://www.jmra.in/info/author> and be submitted by **2025-01-11**.

Submit Manuscript

Advertisement

The advertisement is a screenshot of a website for the Manuscript Peer-Review Process (MPRP). The header features the logo 'Manuscript Peer-Review Process' and contact information: 'Email: support@iesrf.in, editor@iesrf.in, admin@iesrf.in' and 'Support: +91-11-639414, 639415 | 9850429446 | 9850429447'. A navigation menu includes 'About MPRP', 'Journals', 'Support and Training', 'Contact Us', 'Track article status', 'Register', and 'Login'. The main content area is titled 'Manuscript Peer-Review Process' and contains the following text: 'Manuscript Peer-Review Process is a web-based portal that can be accessed 24*7 under good internet connection. It is a set of editorial services that allows a user to run a journal efficiently. It includes journal pre-publication services, editorial workflow & post publication services. We provide a high level of flexibility, so you can select the services you need and integrate your existing workflow. It allows smooth flow of all publication functions of an editorial office on a single independent platform, no software installation is required, only requires Username, Password to login in different panels. MPRP manages all the authors, reviewers, editors' details and its integration with the social and professional network. It is inhouse product of IP Innovative Publication Pvt. Ltd, which is managed and operated by Innovative Publication and currently running with around 50+ Journals. Why MPRP? If your research is ready to share with world, our submission portal will help you with a user-friendly platform to submit your'. An illustration shows a person at a desk with a laptop, surrounded by icons representing various aspects of the peer-review process like 'Quality of Content', 'Editorial Workflow', and 'Post-Publication Services'. The IESRF logo is in the bottom right corner.

CONTENTS**Editorial:**

Contemporary relevance of a 720 degree performance appraisal in modern business 120-121*Thankachan Jose Kaitharath***Original Article:**

Various prediction methods for finding employee retention rate 122-129*Vishal Mahajan, P.S. Aithal, Shailly Mahajan***An analytical study on the performance of the banking ombudsman scheme in India 130-136***Riya Rupani, Shaukat Ali***A structural equation model to analyze correlation between technostress, organizational climate, job satisfaction and organisational commitment of faculties in higher education during COVID-19 137-143***Veerendrakumar Kumar, Shreedevi Shintri***Customers' Perception about electric vehicles 144-149***Souvik Adhikary, Naman Jalan, Nilesh Anute***A study on digital payment applications in India 150-156***Gaurav Tyagi, Hrishikesh Jagadale, Nilesh Anute***Key challenges and solutions for HR professionals in the "New Normal" 2022 157-161***Akanksha Jain, Shashi Nanda***Awareness of crypto currency among adults 162-166***Ambily A.S., Achal Damodar K.S.***Opinion of customers on satisfaction in the selected bank branches in India 167-170***T. Bayavanda Chinnappa, N Karunakaran***Promotion strategies of customer relationship management 171-176***T. Bayavanda Chinnappa, N Karunakaran***An impact of digital accounting on small and medium enterprises in India 177-181***Ankita Rajput, Gautam Prasad, R. K. Tailor***Impact of digitalisation on medical sector employees 182-185***R K Tailor, Ishpreet Walia, Meghana Dhuria, Palak Sharma*

Advertisement

Manuscript
Peer-Review Process

Email: support@innovativepublications.com
editorialoffice@innovativepublications.com
Support: +91-11-6394914, 61394105 | 9950439448 | 88

About MPRP Journals Support and Training Contact us Track article status Register Login

Manuscript Peer-Review Process

Manuscript Peer-Review Process is a web-based portal that can be accessed 24*7 under good internet connection. It is a set of editorial services that allows a user to run a journal efficiently. It includes journal pre-publication services, editorial workflow & post publication services. We provide a high level of flexibility, so you can select the services you need and integrate your existing workflow. It allows smooth flow of all publication functions of an editorial office on a single independent platform, no software installation is required, only requires Username, Password to login in different panels.

MPRP manages all the authors, reviewers, editors' details and its integration with the social and professional network. It is inhouse product of **Innovative Publication Pvt. Ltd.** which is managed and operated by Innovative Publication and currently running with around 50+ Journals.

Why MPRP?

If your research is ready to share with world, our submission portal will help you with a user-friendly platform to submit your

